

Family Centered Services of Alaska Client Bill of Rights

YOU HAVE THE RIGHT TO:

1. Confidential treatment of all information pertaining to you.
2. Privacy.
3. Access to and the release of information pertinent to you in a sufficient time to help your decision making regarding your treatment.
4. Actively participate in treatment team meetings.
5. Referred to legal services for appropriate representation.
6. Access self-help and advocacy support services.
7. Adherence to research guidelines and ethics when involved in research.
8. Investigation and resolution of alleged violation of your rights. (See Client Grievance Procedure)

THE RIGHT TO FREEDOM FROM:

1. Physical or emotional abuse
2. Misuse of your money or property
3. Sexual abuse including verbal or physical gestures that reference sexual acts, or sexuality that implies you as the subject.
4. Taking advantage of you for money
5. Retaliation
6. Humiliation
7. Neglect

YOU HAVE THE RIGHT TO INFORMED CONSENT, INFORMED REFUSAL, AND/OR EXPRESSION OF CHOICE REGARDING:

1. Services delivery
2. Release of information
3. Concurrent services
4. Members of treatment team as allowed by state regulations.
5. Involvement in research projects

Your health care services will not be affected by any complaint made to the FCSA Quality Assurance Director.

If you have questions or feel your rights have been violated you can contact the FCSA Quality Assurance Director by calling (907) 474-0890 or by writing to FCSA Quality Assurance Director, 1825 Marika Road, Fairbanks, Alaska 99709. I have been given a copy of the FCSA Client Bill of Rights and it has been explained to me in a language I understand.